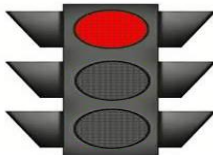
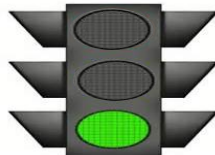


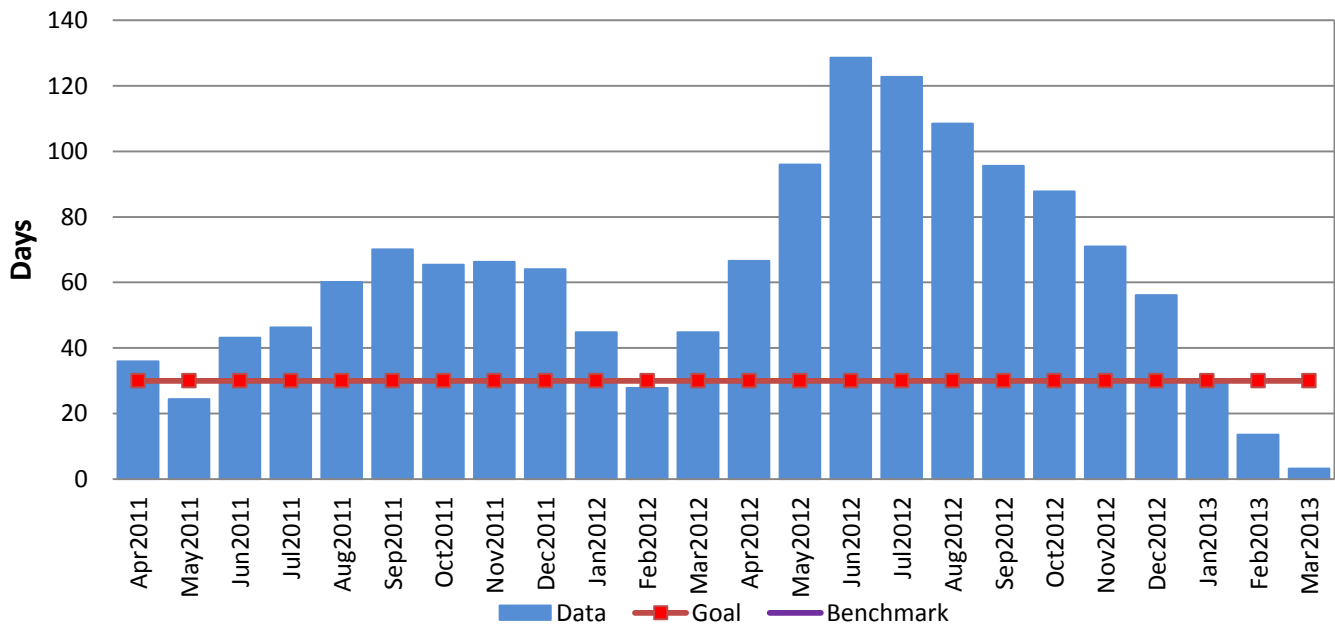
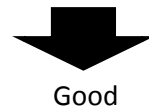
Cutting and Cleaning Average Response Times

Codes & Regulations

4/18/2013

Measurement method		Why measure?		What is our goal?	
The average time from referral to abatement for the cleaning and cutting of vacant and abandoned properties (The referral occurs after a owners are given 10 days to comply with a citation)		To better understand the response time for cutting and cleaning, which is a key citizen concern		The vacant lots crew aims to complete cutting and cleaning cases within 30 days from referral date to response date	
How are we doing?					
Apr2012-Mar2013 Monthly Avg Goal	Apr2012-Mar2013 Monthly Avg		Mar2013 Goal	Mar2013 Actual	
30	73		30	3	
Days	Days		Days	Days	
Note: Raw data supporting this chart will be available on the open data portal in the future. http://portal.louisvilleky.gov/service/data				Performance Stoplight Key	
				Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data	

Cutting and Cleaning Average Response Times



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